CLT SWAP PASS™

SKIP THE HASSLE. SWAP WITH CONFIDENCE.

$99 FLAT APPLIANCE SWAP FEE

VALID WITHIN 72 HOURS OF PURCHASE ONLY

APPLIANCE NOT FUNCTIONING PROPERLY?

Even brand-new appliances can experience defects or operational failures.

That's why CLT Wholesale offers a simple, limited appliance exchange option.

HOW IT WORKS

1. REPORT IT.

Notify CLT Wholesale of the functional failure **within 72 hours** of your original purchase.

2. SHOW US.

Provide proof of purchase and reasonable evidence of the malfunction. Photos, videos, or an in-person demonstration may be accepted.

3. SWAP IT.

Once approved, return the original appliance and exchange it for a comparable appliance of **equal or lesser value**, subject to availability.

ONE SWAP. $99 FLAT FEE.

NO LENGTHY REPAIR PROCESS.

ALL SALES ARE FINAL. ALL MERCHANDISE IS SOLD AS-IS.

The CLT Swap Pass is a limited, voluntary exchange option, **not a guarantee of appliance functionality.**

THIRD-PARTY SERVICES NOT INCLUDED

Delivery, installation, pickup, haul-away, and transportation are separate services offered through independent third-party providers.

These services are not included in the $99 Swap Pass fee.

IMPORTANT TO KNOW

Factory New. Factory Tested. Tested. Refurbished. Reconditioned.

Regardless of condition, appliances can experience defects or operational failures. Product condition classifications do not guarantee continued functionality or future performance.

Functional failures must be reported within 72 hours of purchase. Proof of malfunction and the original purchase record are required.

Exchanges are subject to verification, approval, inventory availability, and program terms.

THIRD-PARTY FEES

CLT Wholesale does not refund fees paid directly to independent third-party providers. Customers are responsible for transportation costs associated with voluntary exchanges.

Nothing in this policy limits rights or remedies required by applicable law.

CLT WHOLESALE

SEE OUR WEBSITE FOR COMPLETE POLICY TERMS.

10847 Bailey Rd, Cornelius, NC 28031

Monday–Saturday | 9 AM–5 PM

(704) 228-3928

cltwholesale.net